COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MR. AND MRS. CLINT A. STEELE

COMPLAINANTS

v.) CASE NO. 96-422

BELLSOUTH TELECOMMUNICATIONS, INC.

DEFENDANT

ORDER TO SATISFY OR ANSWER

BellSouth Telecommunications, Inc. ("BellSouth") is hereby notified that it has been named as defendant in a formal complaint filed on August 21, 1996, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, BellSouth is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 5th day of September, 1996.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST:

Executive Director

Sirs,

96-422

I have enclosed a shetch of our property and the matter in-question. I have made numerous attempter. with Bell South to have a since co. phone line installed. The person that I have talked to is Jim Gipe. He has stated that the only service that we can have is from anderson Co. I have also talked to Carl Mitchell who, is an engineer brom anderson Co. he states that it can be hun from this side for a fee of \$3,000.00 (not including my cost of Cleaning the night of way obtaining lastments etc.). The engineer from mercer Co., (Judy Stanley) states that although the phone service is already across Cheese-Lick creek, that my drineway must enter from mercer Co. before I can be connected. Since Cheese-lich crule is the Mercer/Anderson Country line, Bell South says they cannot cross it. Or I have already stated, it is already across the Country line to service Billy Sparks, (Please note this on Sketch).

as I have noted on the sketch approximately 700-800 ft. would need to be installed from the service at Billy Spark to reach our house. My Question is why lant this line he run to the house from the mercer Co. side instead of Paying The uneasonable arount from the Anderson Co. Side. I believe this and in unvariousle and I am not willing to pay that amount when there is a service line so close. It makes no sense when both Counters are Bell South served. I have also requested that if they will not install a line to the primary residence, then I want a call Box on the our Mercer Co. property and I will install E service my own line. I would like for both engineers, myself and some one from Bell South to meet me at my house & discuss this problem. Please Contact me by mail at the Clint & Myra Stede 1625 ALFORD Rd. SALVISA, Ky 40372

RECEIVER &

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION 2 / 1996

PUBLIC SERVE COMMISSION

In the M	latter of:				OMMISSION	
MR EN	ARS. Clina Your Full N	4 A. S.	teele complainant)))	-	
vs.				Ì		
Be LL	. South Name of Util	ity)	DEFENDANT)	•	
		<u>c c</u>	OMPLAI	N T		
The com	plaint of _	MR. & MRS.	CLint A	Steele r	espectfully sh	lows:
	Clint		•			
<u> </u>	1625 AL	Ford Rd vishuille S (Your Addr	. Salvisa (. darro ess)	, Ky 403.	72 40330	•
(b) _	Bell	South Name of Ut	ility)			
	•					
_	(A	ddress of	Utility)			
(c) 1	That:	Pleas Describe h	e Note	affaches	Sheefs	
_						
	necessary,	the speci	ific act, fu	lly and clea	arly, or facts	•
•	that are t	he reason	and basis f	or the comp	laint.)	

	(Your Name)	Bell South
		(Utility Name)
age 2		•
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	•	•
	Wherefore, complainant asks	Note attached Letter (Specifically state the
	relief desired.)	
	Dated at Salvisa (Your City)	, Kentucky, this day
o£	Hones, 19 96.	
<u>-</u>	(Month)	
		Clint a. Stule
		(Vous Ciesotuse)

